



# The Paper Modem

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## Microsoft buys Teleo to boost VoIP services

Technology will be incorporated into MSN Messenger

Robert Jaques, Vnnunet 31 Aug 2005



Microsoft today announced that it has acquired Teleo, a VoIP provider which has developed technology to enable the placement of PC phone calls to traditional phones. Financial details of the acquisition were not disclosed.

The Redmond giant said that it will use Teleo's technology to extend its existing VoIP services.

VoIP technology is already featured in MSN Messenger as well as other Microsoft products and services.

Microsoft plans to incorporate and expand on Teleo's technologies, integrating them into the infrastructure that supports MSN and ultimately "delivering new VoIP consumer applications in future releases of MSN services".

Founded in 2003 and headquartered in San Francisco, Teleo is a privately held company.

Through its integration with Microsoft Outlook and Internet Explorer, Teleo's service was designed to facilitate click-to-call dialling of any telephone number that appears on-screen, for example through a website or via search results or email.

*(Continued on page 2)*



We'll begin with a box, and the plural is boxes; But the plural of ox became oxen not oxes. One fowl is a goose, but two are called geese, Yet the plural of moose should never be meese.

(Continued from page 1)

"Teleo has great technology to deliver superior VoIP quality and an excellent overall customer experience," said Blake Irving, corporate vice president of the MSN Communication Services and Member Platform Group at Microsoft.

Members of the Teleo executive team will continue to work closely with MSN following the acquisition, and a number of Teleo product developers are expected to join MSN.

### What is VoIP?

Voice over IP (also called VoIP, IP Telephony, Internet telephony, and has also been branded Digital Phone) is the routing of voice con-

versations over the Internet or any other IP network. The voice data flows over a general-purpose packet-switched network, instead of traditional dedicated, circuit-switched voice transmission lines.

Protocols used to carry voice signals over the IP network are commonly referred to as Voice over IP or VoIP protocols.

Voice over IP traffic may be deployed on any IP network, including ones lacking a connection to the rest of the Internet, for instance on a private building-wide LAN.

Taken from Wikipedia—<http://en.wikipedia.org>



You may find a lone mouse or a nest full of mice; Yet the plural of house is houses, not hicc. If the plural of man is always called men, Why shouldn't the plural of pan be called pen?

## Helpful Hints



### Prevent Pictures From Moving In Word

*Dianna Huggins*

Have you ever inserted a picture into Word, placing it exactly where you want it, only to find out later that it is now in a different place? Well believe it or not, you do have complete control over where your picture is located and where it stays. If you are working in Word 2002 and later, use the steps below to position your graphic.

1. Insert the picture into your document.
2. Click the picture once so it is selected.
3. From the Format menu, click Picture. The Format Picture dialog box appears.
4. Click the Layout tab.
5. Choose any of the available Wrapping options (except In Line With Text).
6. Click the Advanced button.
7. Verify that Picture Position is selected.
8. Under Horizontal choose Absolute. Set the picture to be the desired number of

inches to the right of Page.

9. Under Vertical choose Absolute. Set the picture to be the desired number of inches below Page.

10. Verify that the Move Object with Text check box is not selected.

11. Close any open dialog boxes.

If you are working with previous versions of Word, the steps are going to be slightly different.

1. Insert the picture into your document.

2. Click once on the picture to select it.

3. From the Format menu, click Picture.

4. Select the Position tab.

5. Use the drop down arrow under Horizontal to specify the desired number of inches from the Page.

6. Use the drop down arrow under Vertical to specify the desired number of inches from the Page.

7. Clear the Move Object with Text box

8. Close any open dialog boxes

*Submitted by: Greg Wilson*

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### What's the Big Deal about Photo-shop's Layers?

Imagine that you have three sheets of acetate -- you know, like folks used to slide into overhead projectors to bore audiences before the days of multimedia presentations. Anyway, on one sheet you draw a picture of a fish. On a second

sheet, you draw a fishbowl. And on a third sheet, you draw the table on which the fishbowl sits. When you stack all the sheets on top of each other, the images blend together to create a seamless view of a fish in his happy home.



*(Continued on page 4)*



If I spoke of my foot and show you my feet, And I give you a boot, would a pair be called beet? If one is a tooth and a whole set are teeth, Why shouldn't the plural of booth be called beeth?



## THE COMPUTER SWALLOWED GRANDMA

The computer swallowed grandma.  
Yes, honestly its true.  
She pressed 'control' and 'enter'  
And disappeared from view.

It devoured her completely,  
The thought just makes me squirm.  
She must have caught a virus  
Or been eaten by a worm.

I've searched through the recycle bin  
And files of every kind;  
I've even used the internet,  
But nothing did I find.

In desperation, I asked Jeeves  
My searches to refine.  
The reply from him was negative,  
Not a thing was found 'online'.

So, if inside your 'Inbox,'  
My Grandma you should see,  
Please 'Copy', 'Scan' and 'Paste' her  
And send her back to me!

Author Unknown

*Submitted by: Y. Bulger*



*(Continued from page 3)*

Layers in Photoshop work just like that. You can keep different elements of your image on separate layers and then combine the layers to create a composite image. You can rearrange layers, add and delete layers, blend them together using different opacity values and blend modes, and do all sorts of other impressive things.

Another advantage of using layers is that you can edit or paint on one layer without affecting the other layers. That means you can safely apply commands or painting tools to one portion of your image without worrying about messing up the rest of the image -- and without bothering to select the element you want to edit.

*Submitted by: Greg Wilson*



Let's face it - English is a crazy language. There is no egg in eggplant nor ham in hamburger; Neither apple nor pine in pineapple. English muffins weren't invented in England. We take English for granted.

# PC Starter Kit:

Everything you need for free or cheap

By Brian Satterfield

Featuring a collection of programs we feel should find a home on any system--new or old. They run the gamut from applications that will safeguard you from the Internet's most dangerous pests to those that will help you stay in touch with your friends and family.

Since your new PC purchase may have left you temporarily short on dough, you'll be glad to know the lion's share of these programs is totally free, though we have included a few that will require a small financial commitment.

Still, even if you download every one of these apps (and we suggest you do), you won't spend more than \$150, small change considering how much safer and more capable your machine will be.

Whether you're upgrading to your 10th computer or are pulling one out of the box for the very first time, don't go any further without downloading these 20 indispensable programs.

## Go to:

<http://www.download.com/1200-20-5150151.html>

Submitted by: Gary Korpan



## 10 TIPS FOR SAFER INSTANT MESSAGING

Never give out sensitive personal information, such as your credit card number, social security number, or passwords, in an IM conversation.

Only communicate with people on your Contact List or Buddy List.

Never agree to meet a stranger in person whom you've met on IM.

Never accept files or downloads from peo-

ple you don't know. Never accept files that you weren't expecting from people you do know.

Each IM program assigns you a name, not unlike an e-mail address. This name is usually called a screen name. Choose a name that doesn't give away your personal information. For example, use SassySue instead of NanaimoSue.

Monitor and limit your children's use of IM.

Just like an e-mail address, don't post your

*(Continued on page 7)*



But if we explore its paradoxes, We find that quicksand can work slowly, Boxing rings are square and A guinea pig is neither from Guinea nor is it a pig. And why is it that writers write but fingers don't fing, Grocers don't groce and hammers don't ham?



## HELP PREVENT IDENTITY THEFT FROM PHISHING SCAMS

### The dos and don'ts of dealing with suspicious e-mail

*Published: February 10, 2005*

**M**ost phishing scams are sent through e-mail. By following these guidelines, you can help protect yourself from these tricky scams.

Do report suspicious e-mail. If you suspect you may have received phishing e-mail designed to steal your identity, report the e-mail to Anti-phishing Working Group go to [http://www.antiphishing.org/report\\_phishing.html](http://www.antiphishing.org/report_phishing.html)

If you think you've received a phishing e-mail message, do not respond to it.

Do be wary of clicking on links in e-mail messages. Links in phishing e-mail messages often take you directly to phony sites where you could unwittingly transmit personal or financial information to con artists.

Avoid clicking on a link in an e-mail message unless you are sure of the destination. Even if the address bar displays the correct Web address, don't risk being fooled. There are several ways for con artists to display a fake URL in the address

bar on your browser. Do type addresses directly into your browser or use your personal bookmarks. If you need to update your account information or change your password, visit the Web site by using your personal bookmark or by typing the URL directly into your browser.

Do check the security certificate when you are entering personal or financial information into a Web site. Before you enter per-



sonal or financial information into a Web site, make sure the site is secure. In Internet Explorer, you can do this by checking the yellow lock icon on the status bar as shown in the following example.

*Example of a secure site lock icon.*

If the lock is closed, then the site uses encryption.

The closed lock icon signifies that the Web site uses encryption to help protect any sensitive, personal information that you enter, such as your credit card number, Social Security number, or payment details. It's important to note that this symbol

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In what language do people recite at a play and play at a recital? Ship by truck and send cargo by ship? Have noses that run and feet that smell? How can a slim chance and a fat chance be the same, While a wise man and a wise guy are opposites?



*(Continued from page 5)*

screen name online. People might find it and use it to send you unsolicited IM messages.

Don't send personal or private instant messages at work. Your boss may have a right to view those messages.

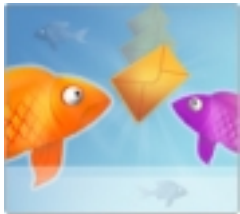
Most instant message programs allow you to automatically logon when you start-up your computer so that you don't have to enter your password every time you want

to use the program. If you use a public computer, make sure not to configure your IM program for automatic logon.

Be careful how you reveal when you're online or not. IM programs allow people on your contact list to see if you're available. However, using this feature may offer people more information about you than you feel comfortable giving.

*Article published by: Microsoft*

*Submitted by: Y. Bulger*



*(Continued from page 6)*

doesn't need to appear on every page of a site, only on those pages that request personal information. Unfortunately, even the lock symbol can be faked. To help increase your safety, double-click the lock icon to display the security certificate for the site. The name following Issued to should match the name of the site. If the name differs, you may be on a fake site, also called a "spoofed" site. If you're not sure whether a certificate is legitimate, don't enter any personal information. Play it safe and leave.

Tip: If you don't see the status bar at the bottom of your browser window, click on View at the top of the browser, and then select Status Bar to activate it.

Don't enter personal or financial informa-

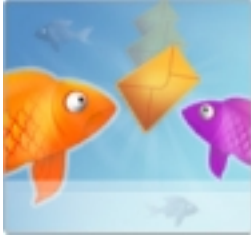
tion into pop-up windows. One common phishing technique is to launch a fake pop-up window when someone clicks on a link in a phishing e-mail message. To make the pop-up window look more convincing, it may be displayed over a window you trust. Even if the pop-up window looks official or claims to be secure, you should avoid entering sensitive information, because there is no way to check the security certificate. Close pop-up windows by clicking on the red X in the top right corner (a "cancel" button may not work as you'd expect).

Do update your computer software. As Microsoft, continues to make improvements to our software to help protect our computers. Visit go to <http://update.microsoft.com/windowupdate> to scan your computer and install any high-priority updates that are offered to

*(Continued on page 8)*



If Dad is Pop, how come Mom isn't Mop? And why do Americans call their language English???



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you. If you have XP then you can set your computer to Automatically update, the updates are delivered to you when they are released, but you have to make sure you install all Custom updates yourself.

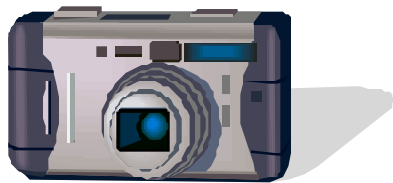
For an eye opener to this problem go to:

<http://www.antiphishing.org/>

and read the up to date statistics regarding this subject.

*Information published by the Microsoft Company—*

*Submitted by: Y. Bulger*



## NIKON, KODAK RUSH WI-FI DIGITAL CAMERAS TO MARKET

*Sept. 1, 2005 - www.techweb.com/*

**The wireless capability will allow photographers to share photos as soon as they're snapped, as well as beaming them to nearby printers.**

Eastman Kodak and Nikon are rushing Wi-Fi-enabled digital cameras to market in a race to bring the first wireless Wi-Fi camera to photography enthusiasts.

Initially announced in January, Kodak's Easyshare-One zoom digital camera will be available in October. Nikon's compact Coolpix P1 and P2 are scheduled to be available for purchase Sept. 15, Nikon said Thursday.

Both companies are touting the capabilities of their respective cameras to enable users to easily share photos immediately after they are snapped. Photos can also be transmitted directly to printers where they can likewise be printed immediately.

Nikon said the Wireless Print Adaptor for use with the cameras will be available in October.

*Submitted By: Y. Bulger*



If teachers taught, why didn't preachers praught? If a veget arian eats vegetables, what does a humanitarian eat?

## Wireless Services Returning After Massive Hurricane Disruption—*By TechWeb News*

After police and rescuers spent days trying to respond to Hurricane Katrina without modem communication and Louisiana Governor Kathleen Babineaux Blanco blasted wireless companies for a complete loss of services, connections were being restored along the Gulf Coast Friday.

Verizon Wireless, based in Bedminster, N.J., reported Friday that it had restored wireless service in several areas, including New Orleans' airport. The company said it had also restored service to parts of Alabama and Florida.

In a statement released Friday, Verizon said emergency crews had moved into areas that could be reached safely and they were working to restore wireless and landline connections.

Stores and emergency call centers were beginning to serve people Friday. The company said people were more likely to successfully transmit text messages than place regular calls.

Some police had been relying on two-way radio systems. Some reportedly even used people to run between workers to send messages. Others had no means to communicate. By Friday, some lucky responders had received satellite phones.

*Submitted by: Y. Bulger*



### TAKE YOUR PIANO WITH YOU

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tures include built-in speaker, external speaker and headphone jacks. Runs on 4 AA batteries or AC adapter, both included.

[www.computergear.com](http://www.computergear.com)

*Submitted by: Y. Bulger*

*Gadgets & Gadgets*



The End .....